



TERMS AND CONDITIONS

shop@fashionflare.co.za

1. INTRODUCTION:

Welcome to Fashion Flare. These terms and conditions govern your use of our website and the purchase of products from our online store. By accessing or using our website, you agree to be bound by these terms and conditions.

2. COMPANY INFORMATION:

Fashion Flare operates as an online store based in South Africa. For inquiries, please contact us at shop@fashionflare.co.za. Fashion Flare currently operates as a sole proprietorship and is not registered for VAT or as a company.

3. PRODUCT AVAILABILITY:

While we strive to maintain accurate and up-to-date information on our website, we do not guarantee the availability of any product. Prices and availability are subject to change without prior notice.

4. SHIPPING:

We offer free shipping within South Africa. Please note that we currently do not offer international shipping. Orders are typically processed and shipped within 3 business days.

5. RETURNS AND REFUNDS:

We want you to be satisfied with your purchase. If you are not completely satisfied, you may return the item(s) within 14 days of receipt for a refund. Please note that you are responsible for the cost of return shipping. Refunds will be issued via EFT (Electronic Funds Transfer) to the original payment method. We do not accept returns or offer refunds for underwear, consumables, or accessories such as wigs.

6. LIABILITY LIMITATION:

Fashion Flare shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way connected with the use of our website or the purchase of products from our online store.

7. PRODUCT INFORMATION ACCURACY:

While we endeavor to provide accurate product descriptions and images, we do not warrant the accuracy, completeness, reliability, or currency of the information on our website. Prices and product availability are subject to change without notice.

8. INDEMNITY:

You agree to indemnify and hold Fashion Flare harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of your breach of these terms and conditions or your violation of any law or the rights of a third party.

9. GOVERNING LAW:

These terms and conditions shall be governed by and construed in accordance with the laws of South Africa. Any disputes relating to these terms and conditions shall be subject to the exclusive jurisdiction of the courts of South Africa.

10. AMENDMENTS:

Fashion Flare reserves the right to amend these terms and conditions at any time without prior notice. By continuing to use our website or purchase products from our online store after any amendments are made, you agree to be bound by the revised terms and conditions.